

TERMINAL

1

ORD

O'HARE
INTERNATIONAL
AIRPORT

TERMINAL INFORMATION

Eat, Shop & More

at O'HARE

EAT

- America's Dog

C17
- Auntie Anne's

C18
- Beaudevin Wine Bar

C17
- Berghoff Café

C26
- Billy Goat Tavern & Grill

C19
- Brioche Dorée

C21
- Café Zoot!

C19
- CHI Life Market

C27
- Chili's Too

B14
- Ciao Gourmet Market

C15
- Dunkin' Express

B14
- Eli's Cheesecake

B9
- Fresh Market On The Go

C23
- Galileo Bar & Grill

B19
- Garrett Popcorn Shops

B8
- Goose Island Beer Company

B1 C10
- Great American Bagel Company

B14
- Jamba Juice

B7
- Jazz Bar

C19
- La Tapenade Mediterranean Café

B4
- Manchu Wok

C19
- McDonald's

B11 C11
- Nuts on Clark

C19
- Quick Connections

C11
- Reggio's Chicago Style Pizza

C19
- Reggio's Chicago Style Pizza/Hot Dogs

C22
- Rocky Mountain Chocolate Factory

B14
- Salad Works

C19
- Smoothie King/The Grove

B6
- Starbucks Coffee

B5 B9
- Tortas Frontera by Rick Bayless

B10
- Tuscany Café

B18
- Wicker Park Seafood & Sushi Bar

C1
- Wolfgang Express

B7

Barbara's Bookstore

B10 C15

Brookstone

C11

CNN Newsstand Chicago

B9

Duty Free Store

B9 C17

Field Museum

B8

Hippoloi, An UnCommon Gallery

B6

Hudson News & Gifts

B4 B10 B14 B18 B20 C8 C18 C21 C22 C23

Hudson Non Stop

B6

InMotion

B7

Johnston & Murphy

B6

Oakley

B8

Spirit of the Red Horse

C21

Sunglass Hut

C9

Terminal Getaway Spa

B12

Vosges Haut-Chocolat

B6

Health Club

O'Hare Hilton Mezzanine Level

MORE

PRE-SECURITY

- Brioche Dorée

Ticketing/Pre Security
- Ciao Gourmet Market

Baggage Claim
- CLEAR Lane

Ticketing/Pre Security
- Hilton Hotel

Between Main Garage and Domestic Terminals

SERVICES

- ATM

B9 C18, T1 Upper level before security, Baggage Claim
- Mamava Lactation Pod

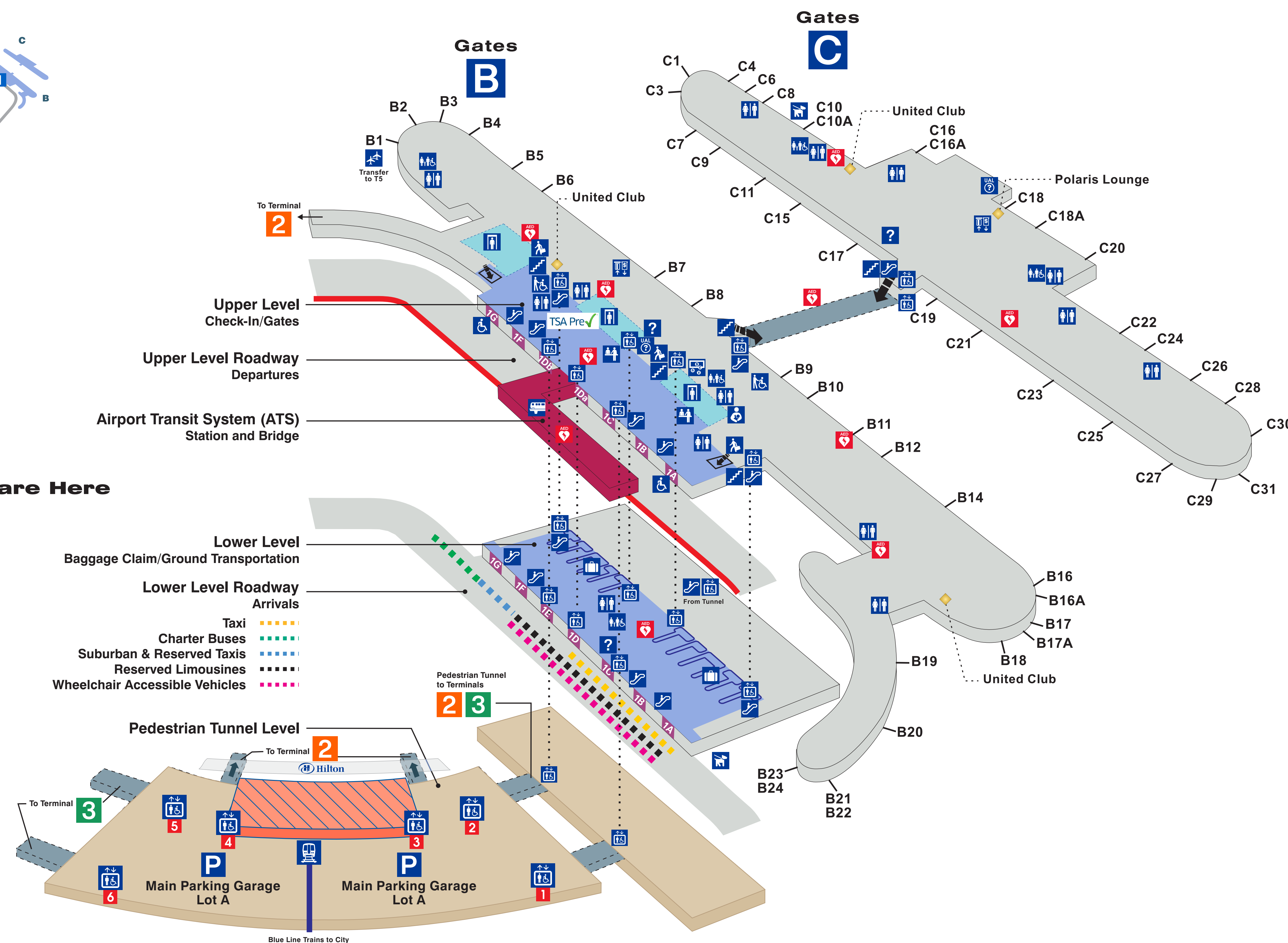
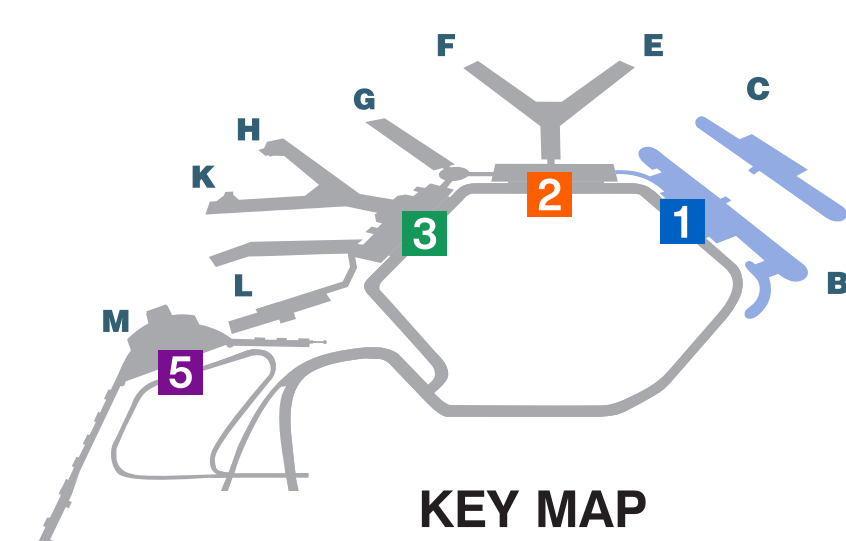
B7 C11 C23
- Mother's Room

B10
- Seaway Bank -

B9 C18
- Foreign Currency Exchange

B10
- Shoe Hospital

B8-Mobile Desk Station C18
- Travelers Aid



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 12.17.2024

1

- ANA (departures only)
- Lufthansa (departures only)
- United (domestic; international departures only)

2

- Air Canada
- Alaska
- JetBlue Airways

3

- Aer Lingus
- American (domestic; international departures only)
- British Airways (departures only)
- Contour Airlines
- Denver Air/Key Lime
- Iberia (departures only)
- Japan Airlines (JAL) (departures only)
- Southern Airways Express
- Spirit Airlines

5

- AeroMexico
- Air France
- Air India
- Air New Zealand
- Air Serbia
- American (international arrivals only)
- ANA (arrivals only)
- Austrian Airlines
- Avianca
- British Airways (arrivals only)
- Cathay Pacific
- China Eastern
- Connect Airlines
- Copa Airlines
- Delta

- Emirates
- Ethiopian
- Etihad Airways
- EVA Air
- Finnair
- Frontier
- Iberia (arrivals only)
- Icelandair
- ITA Airways
- Japan Airlines (JAL) (arrivals only)
- KLM Royal Dutch
- Korean Air
- LOT Polish Airlines
- Lufthansa (arrivals only)

- Qatar Airways
- Royal Jordanian
- SAS
- Southwest
- Spirit Airlines (international arrivals only)
- Sun Country
- SWISS
- TAP Air Portugal
- Turkish Airlines
- United (international arrivals only)
- VivaAerobus
- Volaris
- WestJet

* Airlines with international arrivals in Terminal 5

The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

PASSENGER SERVICES

- ?

Airport Information
- ♿

All Gender Toilet
- AED

Automated External Defibrillator Unit (AED)
- ATM

Automated Teller Machine (ATM)
- 🧳

Baggage Claim
- 👤

Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- 🏛️

Chapel (Terminal 2, Mezzanine)
- 1A

Door/Vestibule
- 🚶

Elevators
- 🏃

Escalators
- 🚪

Exit
- 💱

Foreign Currency Exchange
- 👶

Mother's Room/Lactation Pod
- 👨

ORD Family Lounge (Terminal 2, Main Hall)
- 👤

Security Checkpoint
- 🐾

Service Animal Relief Area (Terminal 1 Lower Level & Gate C10 Terminal 3 Rotunda & Gate K1)
- 👤

Service Area Wheelchair Assistance Contact Airlines
- 🏠

Stairs
- 👤

Ticket Counter
- ♿

Toilets
- ✈️

Transfer to Terminal 5 at Gates B1, G17 & K20
- 👤

Travelers Aid (773)894-2427
- TSA Pre✓

TSA Pre-Check
- USDS

USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- ♿

Wheelchair Drop-Off
- 🧘

Yoga Room (Terminal 3, Rotunda Mezz)

GROUND TRANSPORTATION

- 🚶

Airport Transit System (ATS)
- 🚗

Auto Pound on Bessie Coleman Dr. (773)686-2958
- 🚆

Blue Line Trains to City
- 📞

Cell Phone Lot 560 N. Bessie Coleman Dr.
- 🚗

Kiss 'n Fly at Multi-Modal Facility
- 🚗

Limo
- 🚶

Metra O'Hare Station on Zemke & Mannheim Rds.
- 🚌

Pace Bus at Multi-Modal Facility (847)364-7223
- P

Parking
- 🚶

Parking Elevator Center
- 🚌

Regional Buses at Multi-Modal Facility
- 🚗

Rental Cars at Multi-Modal Facility
- 🚶

Rideshare Pickup (Terminal 2, departure level)
- 🚶

Taxi

SPECIAL NUMBERS

- 👮

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
- ?

Customer Service (800)832-6352
- 🚒

Fire (773)894-9111
- 👤

Travelers Aid (773)894-2427
- 🔍

Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.

TERMINAL 2

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

Auntie Anne's	E4
Brioche Dorée	F19
Carry Out Carry On	E2
Chili's Too	F9
CIBO Express Gourmet Market	E1
Connect to Chicago Bar	F3
Dunkin' Donuts	F9
Eat Well. Travel Further.	F20
Home Run Inn Pizza	E5
La Tapenade Mediterranean Café	E9
McDonald's	F7
Nuts on Clark	E4
Sky Bridge Bar & Grill	F15
Stanley's Blackhawks Kitchen & Tap	E5
Starbucks Coffee	E2 E11
Summer House Santa Monica	Main Hall
Wicker Park Seafood & Sushi Bar	Main Hall

SHOP

Barbara's Bookstore	E5
Coach	Main Hall
Duty Free Store	F5
Headphone Hub	Main Hall
Hoypoloi, An UnCommon Gallery	E5
Hudson News & Gifts	E6 F4 F9 F28
MAC	Main Hall
Sarah's Candies	F9
Sunglass Hut	F9

MORE

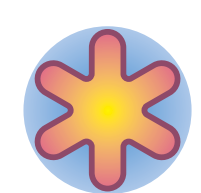
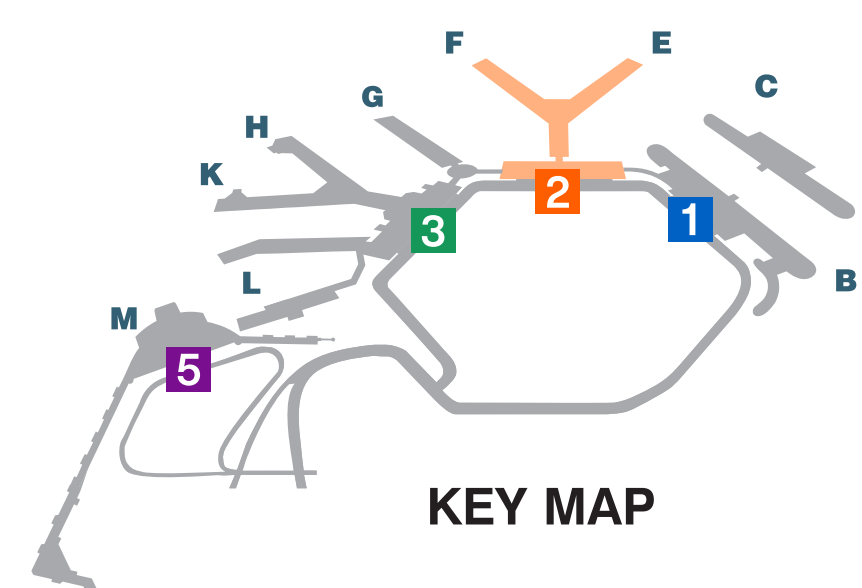
Health Club	O'Hare Hilton Mezzanine Level
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PRE-SECURITY

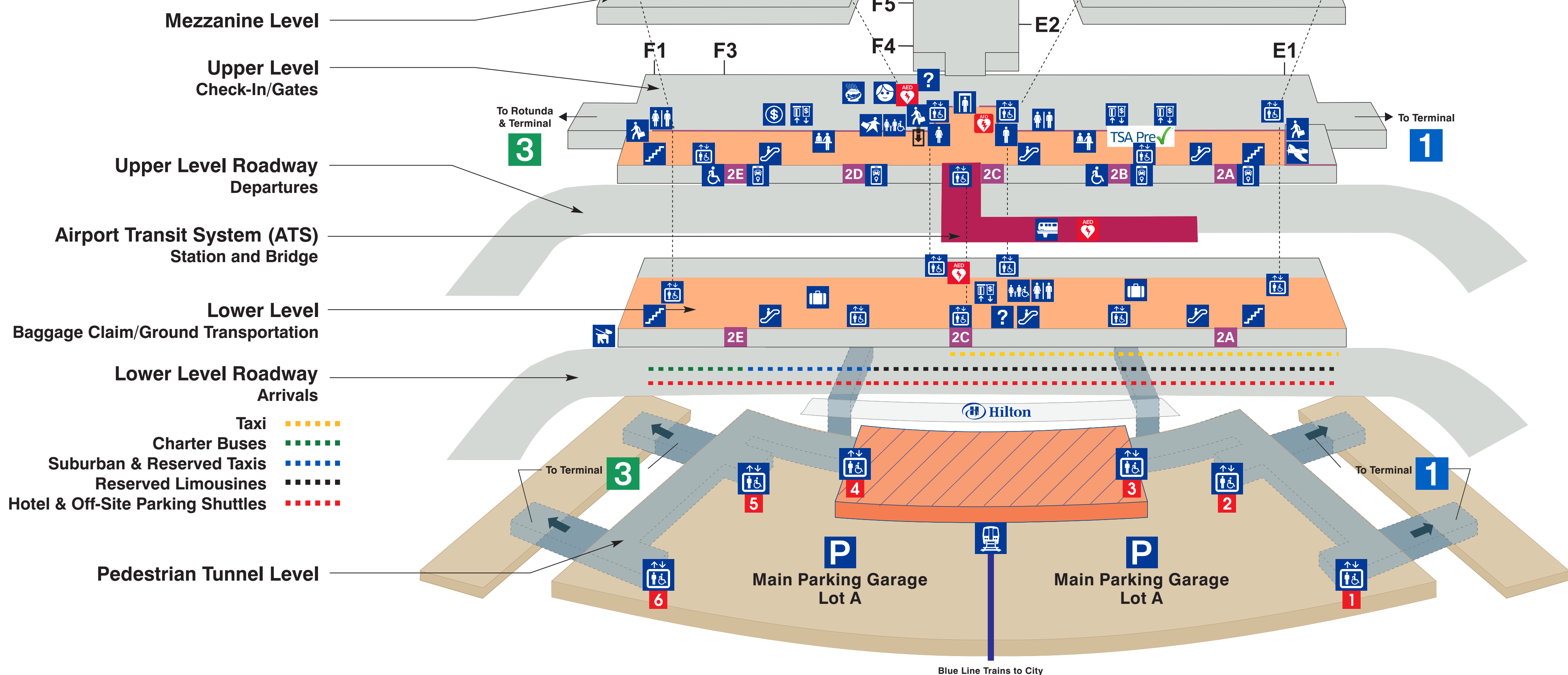
CLEAR Lane	Ticketing/Pre Security
Hilton Hotel	Between Main Garage and Domestic Terminals

SERVICES

ATM	E5 F1 F11, T2 Upper level before security, Baggage Claim
Mamava Lactation Pod	E1, F1 near Family Lounge
Mother's Room	Crossover between Gates E5 & F9
Seaway Bank -	F1
Foreign Currency Exchange	F4, T2 Main Hall
Travelers Aid	T2 Mezzanine Level (Pre security)
USO	



You are Here



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 12.17.2024

1 • ANA (departures only) • Lufthansa (departures only) • United (domestic; international departures only)	2 Air Canada Alaska JetBlue Airways	3 Aer Lingus • American (domestic; international departures only) • British Airways (departures only) • Contour Airlines • Denver Air/Key Lime • Iberia (departures only) • Japan Airlines (JAL) (departures only) • Southern Airways Express • Spirit Airlines	5 AeroMexico Air France Air India Air New Zealand Air Serbia • American (international arrivals only) • ANA (arrivals only) • Austrian Airlines • Avianca • British Airways (arrivals only) • Cathay Pacific • China Eastern • Connect Airlines • Copa Airlines • Delta	Emirates Ethiopian Etihad Airways EVA Air Finnair Frontier • Iberia (arrivals only) • Icelandair • ITA Airways • Japan Airlines (JAL) (arrivals only) • KLM Royal Dutch • Korean Air • LOT Polish Airlines • Lufthansa (arrivals only)	Qatar Airways Royal Jordanian SAS Southwest • Spirit Airlines (international arrivals only) • Sun Country • SWISS • TAP Air Portugal • Turkish Airlines • United (international arrivals only) • VivaAerobus • Volaris • WestJet • Airlines with international arrivals in Terminal 5
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The Bus Shuttle Center has ceased operations. For Hotel Shuttles and Off-Site Parking Shuttles, please proceed to Terminal 2, Lower Level Arrival Lanes. For Regional Buses, please connect to the Multi-Modal Facility aboard the Airport Transit System (ATS).

PASSENGER SERVICES

Airport Information	Escalators	Stairs
All Gender Toilet	Exit	Ticket Counter
Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Toilets
Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Transfer to Terminal 5 at Gates B1, G17 & K20
Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	Travelers Aid (773)894-2427
Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Seaway Bank & Trust	TSA Pre-Check
Chapel (Terminal 2, Mezzanine)	Security Checkpoint	USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
Door/Vestibule	Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
Elevators	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)

GROUND TRANSPORTATION

Airport Transit System (ATS)	Pace Bus at Multi-Modal Facility (847)364-7223
Auto Pound on Bessie Coleman Dr. (773)686-2958	Parking
Blue Line Trains to City	Parking Elevator Center
Cell Phone Lot 560 N. Bessie Coleman Dr.	Regional Buses at Multi-Modal Facility
Kiss 'n Fly at Multi-Modal Facility	Rental Cars at Multi-Modal Facility
Limo	Rideshare Pickup (Terminal 2, departure level)
Metra O'Hare Station on Zemke & Mannheim Rds.	Taxi

SPECIAL NUMBERS

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
Customer Service (800)832-6352
Fire (773)894-9111
Travelers Aid (773)894-2427
Lost & Found <ul style="list-style-type: none">For items lost near ticket counter, in gate area or on an airplane, contact airline.For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.For items lost on the ATS train, email lost@ohareats.com.For items lost in the parking facilities, contact Standard Parking at (773)686-7532.For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.

TERMINAL 3

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

BJ's Gourmet Market
B-Smooth, Smoothies & Salads
Brioche Dorée
Bubbles Wine Bar
Burger Federation
Burrito Beach
Chicago Cubs Bar & Grill
Chili's Too
CIBO Express Gourmet Market
Dunkin' Donuts
Facades Bar
Farmers Market
Fulton Street Café
Garrett Popcorn Shops
Gold Coast Dogs
Goose Island Beer Company
Great American Bagel Company
Green Market
Half Moon Empanada
ICE Dishes & Drinks
La Tapenade Mediterranean Café
Macaroni Grill
Manchu Wok
McDonald's
Nuts on Clark
O'Brien's Restaurant Bar
Prairie Tap
Publican Tavern
Reggio's Chicago Style Pizza
Rocky Mountain Chocolate Factory
Rush Street Bar
Skyscrapers Bar
Starbucks Coffee
Subway
Tortas Frontera by Rick Bayless
Wolfgang Express

K15
K4
K15, Rotunda near G1
H4
L20
K4
Rotunda near G1
G10 H2
H1
H4
K15
Rotunda near G1
H14
H2
L4
L10A
H10, Rotunda near G1, K1
H6 L3
Rotunda near G1
L1
H14
K2
Rotunda near G1, H5
H5 H9 K9 L4
H8
H5
K5
K1
G8 K4
H5
H14
K8
H1 H6 K4 L1 L21
Rotunda near G1
K4
K12

SHOP

Barbara's Bookstore
Brighton
Brookstone
Brooks Brothers
ChiBoys
CNN Newsstand Chicago
Duty Free Store
Hudson News & Gifts

Hudson Nonstop
InMotion
Sunglass Hut
Talie
Vosges Haut-Chocolat

G1B H4
H3 H/K Main Hall
H4
H3
H6
H5
K5
G1B G2B G19 H4 H11B K1 K5 K13 L1 L8
T3 Baggage Claim
K1
H2 K12
K5
H1
H4

MORE

Terminal Getaway Spa
Health Club
Yoga Room

PRE-SECURITY

Café Descartes
CLEAR Lane
Farmer's Fridge
Hilton Hotel

Hudson News & Gifts

SERVICES

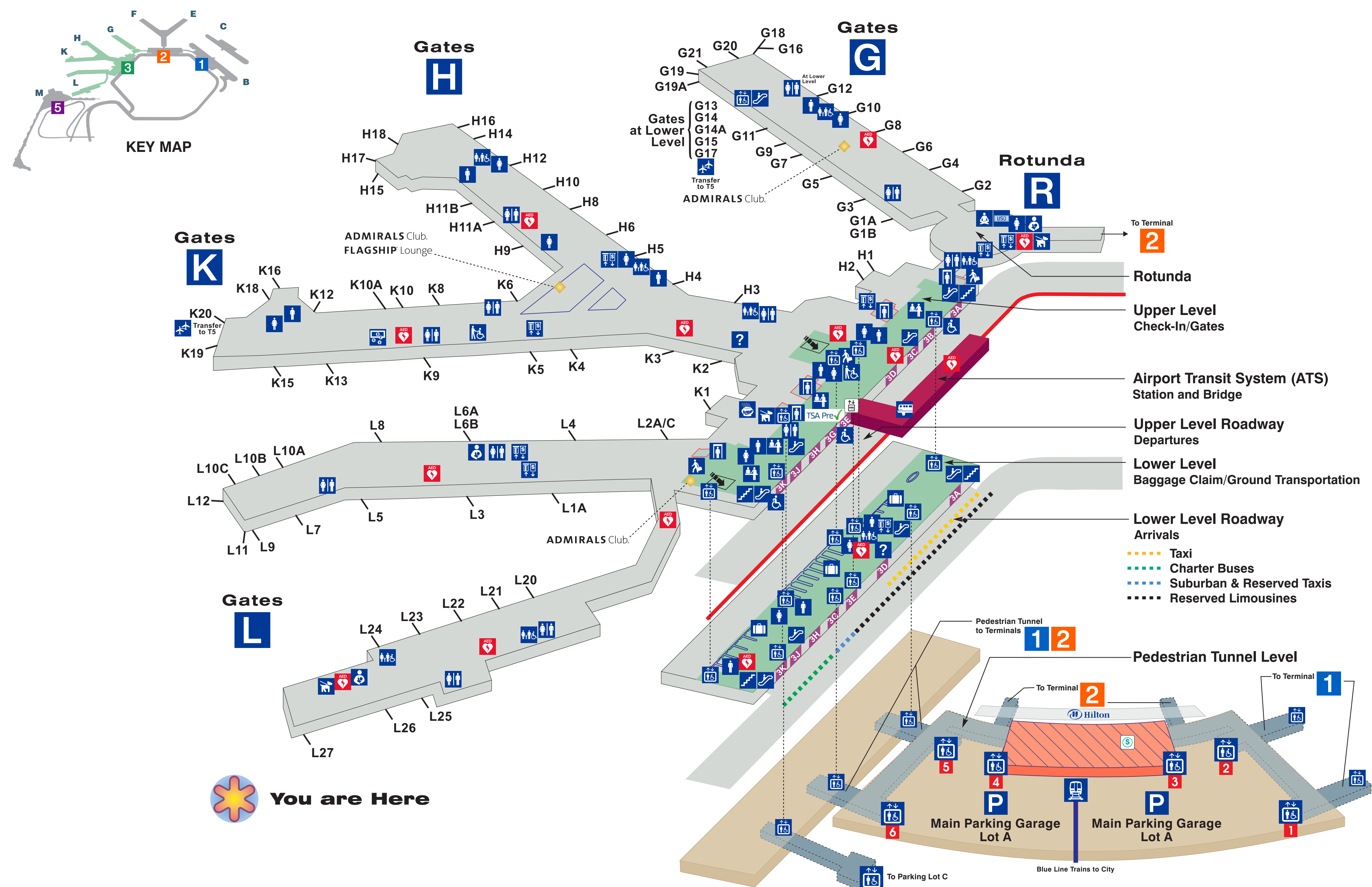
ATM

Mamava Lactation Pod
Mother's Room
Seaway Bank -
Foreign Currency Exchange
Travelers Aid
USO

Baggage Claim
Ticketing/Pre Security
Baggage Claim
Between Main Garage
and Domestic Terminals
Baggage Claim

H2 H6 K4 L2, Rotunda near G1,
Baggage Claim
G12 K1 K5 K19 L24
L6, Rotunda next to Yoga Room
K10

K2
T3 Mezzanine Level of Rotunda near G1



AIRLINE LOCATIONS Listed by Terminals

www.flychicago.com
EFFECTIVE 12.17.2024

1 • ANA (departures only)
• Lufthansa (departures only)
• United (domestic;
international departures only)

2 Air Canada
Alaska
JetBlue Airways

3 Aer Lingus
• American (domestic;
international departures only)
• British Airways
(departures only)
Contour Airlines
Denver Air/Key Lime
• Iberia (departures only)
• Japan Airlines (JAL)
(departures only)
Southern Airways Express
• Spirit Airlines

5 AeroMexico
Air France
Air India
Air New Zealand
Air Serbia
• American (international
arrivals only)
• ANA (arrivals only)
Austrian Airlines
Avianca
• British Airways (arrivals only)
Cathay Pacific
China Eastern
Connect Airlines
Copa Airlines
Delta

Emirates
Ethiopian
Etihad Airways
EVA Air
Finnair
Frontier
• Iberia (arrivals only)
Icelandair
ITA Airways
• Japan Airlines (JAL)
(arrivals only)
KLM Royal Dutch
Korean Air
LOT Polish Airlines
• Lufthansa (arrivals only)

Qatar Airways
Royal Jordanian
SAS
Southwest
• Spirit Airlines (international
arrivals only)
Sun Country
SWISS
TAP Air Portugal
Turkish Airlines
• United (international arrivals only)
VivaAerobus
Volaris
WestJet

• Airlines with international
arrivals in Terminal 5

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PASSENGER SERVICES

Airport Information	Escalators	Ticket Counter
All Gender Toilet	Exit	Toilets
Automated External Defibrillator Unit (AED)	Foreign Currency Exchange	Transfer to Terminal 5 at Gates B1, G17 & K20
Automated Teller Machine (ATM)	Mother's Room/Lactation Pod	Travelers Aid (773)894-2427
Baggage Claim	ORD Family Lounge (Terminal 2, Main Hall)	TSA Pre-Check
Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)	Security Checkpoint	USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
Chapel (Terminal 2, Mezzanine)	Service Animal Relief Area (Terminal 2 Lower Level & Terminal 3 Rotunda & Gate K1)	Wheelchair Drop-Off
Door/Vestibule	Service Area Wheelchair Assistance Contact Airlines	Yoga Room (Terminal 3, Rotunda Mezz)
Elevators	Stairs	

GROUND TRANSPORTATION

Airport Transit System (ATS)	Pace Bus at Multi-Modal Facility (847)364-7223
Auto Pound on Bessie Coleman Dr. (773)686-2958	Parking
Blue Line Trains to City	Parking Elevator Center
Cell Phone Lot 560 N. Bessie Coleman Dr.	Regional Buses at Multi-Modal Facility
Kiss 'n Fly at Multi-Modal Facility	Rental Cars at Multi-Modal Facility
Limo	Rideshare Pickup (Terminal 2, departure level)
Metra O'Hare Station on Zemke & Mannheim Rds.	Taxi

SPECIAL NUMBERS

Chicago Police (773)894-9111 Non-Emergency (773)894-5000
Customer Service (800)832-6352
Fire (773)894-9111
Travelers Aid (773)894-2427
Lost & Found <ul style="list-style-type: none">For items lost near ticket counter, in gate area or on an airplane, contact airline.For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.For items lost on the ATS train, email lost@ohareats.com.For items lost in the parking facilities, contact Standard Parking at (773)686-7532.For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.

TERMINAL 5

ORD O'HARE INTERNATIONAL AIRPORT TERMINAL INFORMATION

Eat, Shop & More at O'HARE

EAT

Bar Siena
Big Bowl
Burger King
Dunkin' Donuts
Farm 2 Air Market
Garrett Popcorn Cart
Garrett Popcorn Shops
Goddess on the Go
The Hampton Social
Hub 51
Metropolis Coffee
The Protein Bar Kiosk
Publican Quality Bread
R.J. Grunts Burgers & Fries
Six Points Market
Tocco
Tortas Frontera by Rick Bayless
Urban Olive
Wow Bao

M34
M11
M11
M16
M4
M10
M18
M9
M7
M16
M30
M13
M5
M16
M30
M11
M18
M16
M16

SHOP

Brookstone
Dufry
Evolve
Hudson News & Gifts
Hudson Wall Shop
I Love Chicago
InMotion

M11
M15 M20
M14
M18 M20 M26
M21
M11
M29

PRE-SECURITY

CLEAR Lane
The Goddess and Grocer
Hilton Hotel

Hudson News & Gifts
McDonald's
Nuts on Clark

Ticketing/Pre Security
Ticketing/Pre Security
Between Main Garage
and Terminals 1,2,3
Baggage Claim
Baggage Claim
Baggage Claim

SERVICES

ATM
Mother's Room
Seaway Bank -
Foreign Currency Exchange
Traveler's Aid

M18
M8 M20 M32 M37
Arrivals at Door 5E

M15, Arrivals at Door 5E,
Departures at Door 5C

As of 8/2024

GETTING AROUND O'HARE

AIRPORT TRANSIT SYSTEM (ATS)

Free 24 Hour/7 Days a Week Airport Train to:

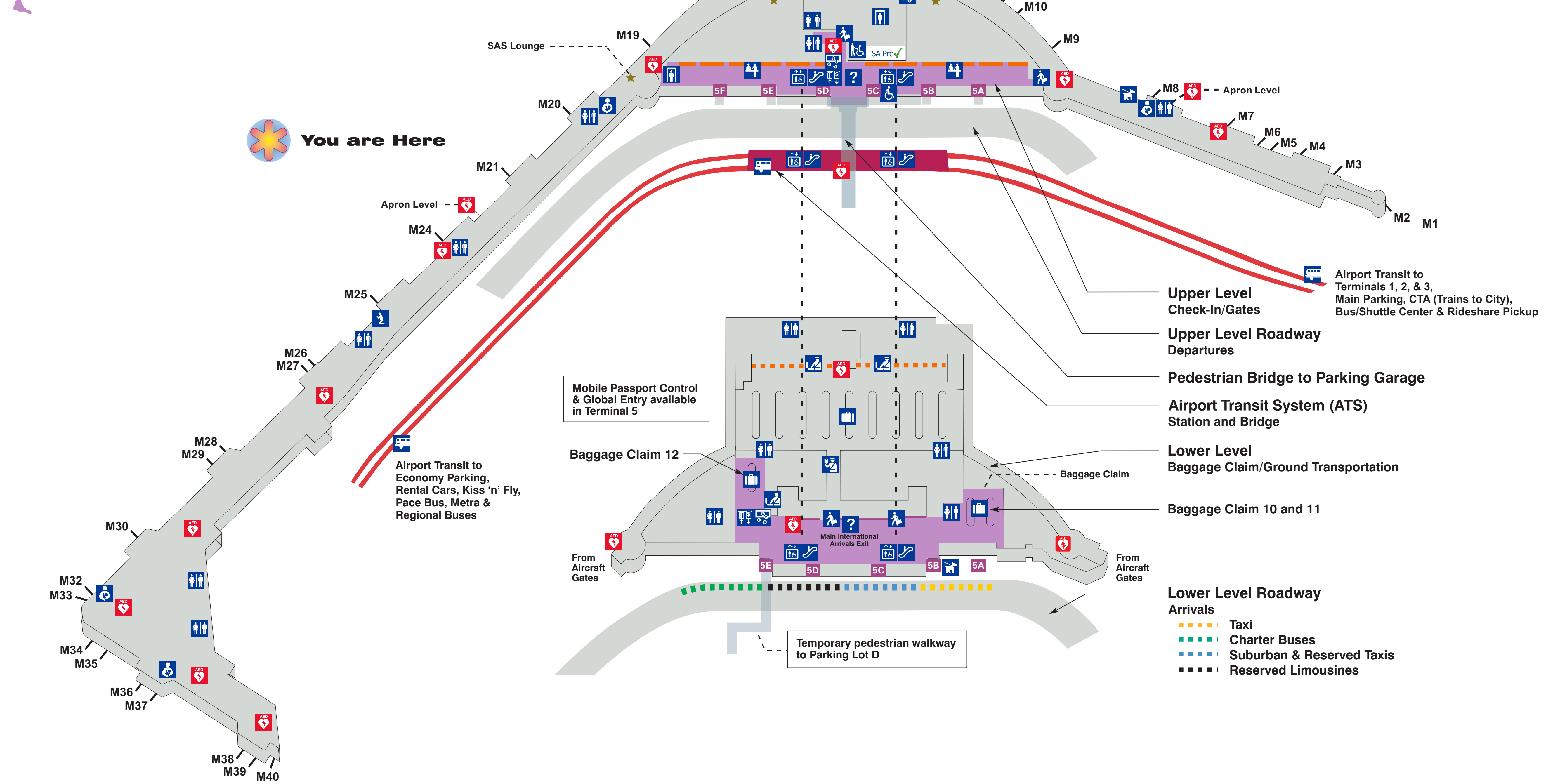
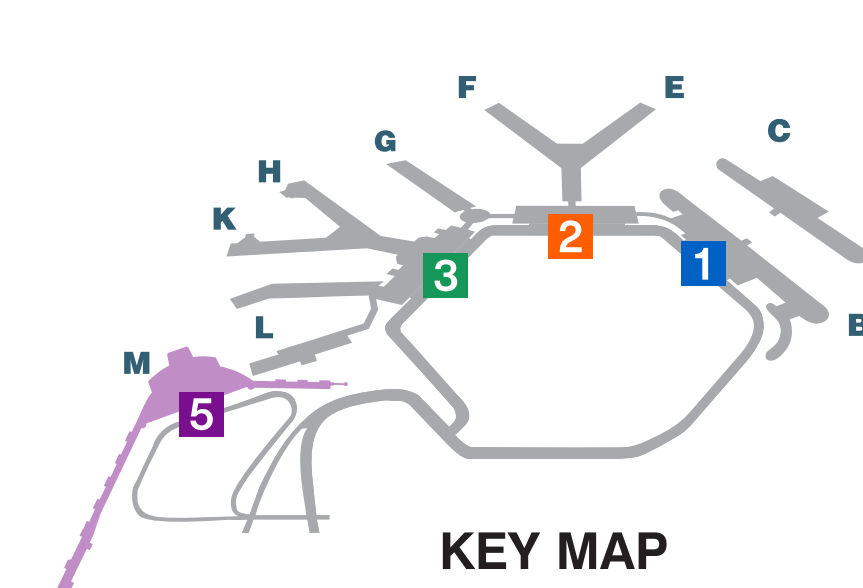
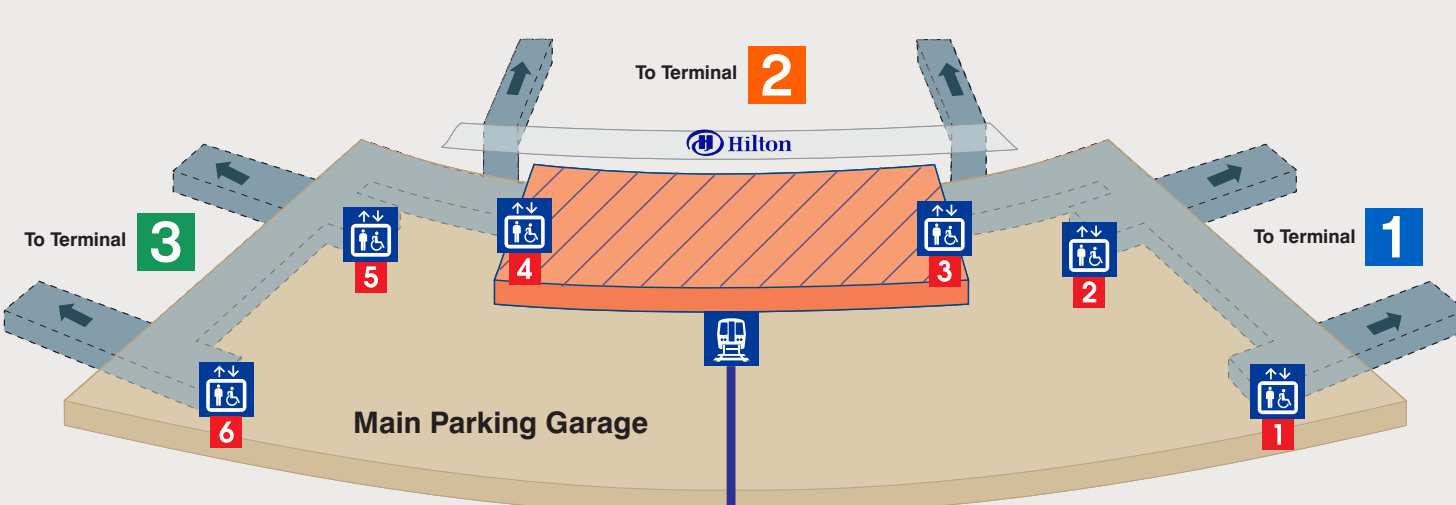
- Terminals 1, 2, 3
- Main Parking Garage (Lot A) and Outside Lots B & C
- Economy Parking
- Multi-Modal Facility (MMF)
- Kiss 'n' Fly (Drop-off Location)
- Pace Bus Stop
- Metra O'Hare Transfer Station
- CTA (BlueLine Trains to City)
- Regional Buses
- Off-Site Parking Shuttles

CTA (BLUELINE TRAINS TO CITY)

From Terminal 5, take ATS to Terminal 3 and follow signs for CTA (BlueLine Trains to City) through the pedestrian tunnel level below. Travel time to downtown Chicago is approximately 45 minutes.

RIDESHARE PICKUP

at Terminal 2, Departure Level



AIRLINE LOCATIONS Listed by Terminals

1

- ANA (departures only)
- Lufthansa (departures only)
- United (domestic; international departures only)

2

- Air Canada
- Alaska
- JetBlue Airways

3

- Aer Lingus
- American (domestic; international departures only)
- British Airways (departures only)
- Contour Airlines
- Denver Air/Key Lime
- Iberia (departures only)
- Japan Airlines (JAL) (departures only)
- Southern Airways Express
- Spirit Airlines

5

- AeroMexico
- Air France
- Air India
- Air New Zealand
- Air Serbia
- American (international arrivals only)
- ANA (arrivals only)
- Austrian Airlines
- Avianca
- British Airways (arrivals only)
- Cathay Pacific
- China Eastern
- Connect Airlines
- Copa Airlines
- Delta

- Emirates
- Ethiopian
- Etihad Airways
- EVA Air
- Finnair
- Frontier
- Iberia (arrivals only)
- Icelandair
- ITA Airways
- Japan Airlines (JAL) (arrivals only)
- KLM Royal Dutch
- Korean Air
- LOT Polish Airlines
- Lufthansa (arrivals only)

- Qatar Airways
- Royal Jordanian
- SAS
- Southwest
- Spirit Airlines (international arrivals only)
- Sun Country
- SWISS
- TAP Air Portugal
- Turkish Airlines
- United (international arrivals only)
- VivaAerobus
- Volaris
- WestJet
- Airlines with international arrivals in Terminal 5

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PASSENGER SERVICES

- Airport Information
- All Gender Toilet
- Automated External Defibrillator Unit (AED)
- Automated Teller Machine (ATM)
- Baggage Claim
- Butch O'Hare Plane Exhibit (Terminal 2, Main Hall)
- Chapel (Terminal 2, Mezzanine)
- Door/Vestibule
- Elevators
- Escalators
- Exit
- Foreign Currency Exchange
- Interfaith Room (Terminal 5)
- Mother's Room/Lactation Pod
- Security Checkpoint
- Service Animal Relief Area (Lower Level)
- Service Area Wheelchair Assistance Contact Airlines
- Stairs
- Ticket Counter
- Toilets
- Transfer to Terminals 1 & 3 from Gate M13
- Travelers Aid (773)894-2427
- USO (Terminal 2, Mezz & Terminal 3, Rotunda Mezz)
- US Customs & Border Protection (CBP)
- Wheelchair Drop-Off

GROUND TRANSPORTATION

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Blue Line Trains to City
- Cell Phone Lot 560 N. Bessie Coleman Dr.
- Kiss 'n Fly at Multi-Modal Facility
- Limo
- Metra O'Hare Station on Zemke & Mannheim Rds.
- Pace Bus at Multi-Modal Facility (847)364-7223
- Parking
- Parking Elevator Center
- Regional Buses at Multi-Modal Facility
- Rental Cars at Multi-Modal Facility
- Rideshare Pickup (Terminal 2, departure level)
- Taxi

SPECIAL NUMBERS

- Chicago Police (773)894-9111 Non-Emergency (773)894-5000
- Customer Service (800)832-6352
- Fire (773)894-9111
- Travelers Aid (773)894-2427
- Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773)686-2385.
 - For items lost at security checkpoints, contact TSA at www.tsa.gov/form/lost-and-found.
 - For items lost on the ATS train, email lost@ohareats.com.
 - For items lost in the parking facilities, contact Standard Parking at (773)686-7532.
 - For items lost in the common spaces of the Multi-Modal Facility (MMF), contact the dispatch office at (773)462-9515.

TS: JAL, Lufthansa, Delta



This guide has been prepared by the Terminal Map team.

For more information and updates, please visit our website:

<https://terminal-map.com>